

BSBWHS407 Assist with claims management and return to work programs

Assessment Task 3

Student name: _____

This task requires you to assist with processing and analysing a workers' compensation claim.

- Read the following scenario

You have received a report from a site supervisor for Australia Wide Construction that a worker was seriously injured using an angle grinder. It slipped and he received injury to his right thigh, cutting down to the bone. He was immediately taken to hospital and was admitted for surgery.

The worker is still recovering from surgery and is not able to make a claim for workers' compensation on his own behalf at this stage.

The Site Supervisor is following organisational procedures by informing you first. It is your responsibility to manage the claim process.

- Use the table below to list the actions you need to take, in a logical order. *You will need to reference the WorkCover Queensland claims process.*

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|---|
| 1. What other government authority will you need to notify in the case of this injury? |
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| Assessor Comments: |
| |
| 2. This incident will need to be investigated by the authority. What will you need to tell the Site Supervisor? |
| |
| Assessor Comments: |
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| 3. Once the claim is in motion, you will need to estimate the period that this worker is likely to be absent from work. Who can you ask? |
| |
| Assessor Comments: |
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| 4. The injured worker will need to be kept informed of the progress of the claim. What will you do to ensure this? |
| |
| Assessor Comments: |
| |

5. Once you have an idea of how long the injured worker will be absent, arrangements will need to be made. What may be the role of the RRTWC at this point?

Assessor Comments:

Completed on (*enter date*):

Satisfactory (Y/N):

Assessor Name:

Assessment Date: