

BSBWHS407 Assist with claims management and return to work programs

Assessment Task 8

Student name: _____

This task requires you to assist with evaluating RTW programs in order to identify areas for improvement of the organisation's RTW plan.

Assessor note: This task requires the candidate to interact with others.

- ★ Meet with your colleagues and discuss the steps to take and the people to interview at the close of an RTW program, in order to evaluate the success of the program.
- ★ Consider what makes an RTW program successful.
- ★ Design a checklist of questions that you can ask.

1. Questions to ask the injured worker at the close of their RTW program

Assessor Comments:

2. Questions to ask the injured worker's supervisor at the close of the RTW program

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Assessor Comments:

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Completed on (*enter date*):

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Satisfactory (Y/N):

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Assessor Name:

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Assessment Date: