

TASK PROFILE - FRONTLINE OPERATIONAL OFFICER

All police may provide policing services to the community by protecting life and property, preserving peace and safety, preventing crime and upholding law in a manner, which has regard to the public good and rights of individuals.

The below hazards are not an exhaustive list and front line duties are not limited to the below however are basic requirements of all police officers.

PSYCHOLOGICAL HAZARDS

Due to the random and unpredictable nature of policing duties officers are potentially exposed to:

- needle stick injuries
- blood and body fluid transfers
- physical attack from persons with weapons, i.e. knife, gun etc.
- general physical abuse (punching, scratching, kicking, being spat on).
- verbal abuse and aggressive behaviour from members of the public and offenders.
- bodies and body parts due to violent or natural death (this may include traumatic deaths through murder, suicide, vehicle/industrial accidents, children)
- emotionality of victims, their significant others and onlookers

Officers may be required to respond to:

- unknown/unexpected situations, i.e. crowd control, armed hold-ups, domestic violence situations, violent crime such as murder or sexual assaults, armed and violent offenders etc.
- disturbing situations such as neglect and abuse of children
- situations dealing with persons suffering from altered mental state including mental illness and substance abuse

PHYSICAL DEMANDS

F-frequently, C-constantly, O-occasionally

F	Strength - must be able to lift, restrain, push, pull non-compliant persons or bodies of any weight without assistance. Overall strength and co-ordination is needed to restrain suspect while applying handcuffs.
F	Physical agility - includes running, walking, crawling, crouching, reaching, twisting of head and back during offensive and defensive situations.
C	Visual acuity - must have sufficient visual acuity to operate a vehicle under emergent and normal situations
C	Police Uniform - wear uniform in view of public
C	Equipment - must carry approximately 6 kg of equipment on either accoutrement belt and/or Load Bearing Vest. Must be able to operate a baton (425 grams, 20 -53 cm in length). Baton is activated by holding the handle and snapping the wrist.
O	Equipment - Bullet proof vest weighing up to 10 kg and 7kgs of other equipment as above
C	Equipment - Firearm - fine motor skills and visual acuity, general level of fitness to perform front line duties
C	Walking/Sitting - for up to 8 hour periods at a time.
F	Driving - of police vehicles both marked or unmarked with frequent entering/exiting vehicle, driving for prolonged periods up to 8 hours whilst wearing equipment belt as above.
F	Administrative work - sitting, and/or computer use for up to 8 hours
C	Shiftwork - 24/7 - equitable participation in 24/7 roster may be required

COGNITIVE DEMANDS

C	Critical analysis - ability to observe, evaluate, and analyse specific situations with reference to persons, object, location and level of risk involved in operational decision making.
F	Rationality - ability to deal with challenging people, and manage competing demands and emergent situations
C	Application of knowledge - must be able to effectively apply relevant aspects of legislation, policies and procedures to policing environments including the Use of Force Model - i.e. appropriate selection of firearm, oc spray, taser, baton and restraining techniques in critical situations
F	Communication - effective level of verbal and written communication skills preparation of evidence for court and court appearance and cross examination

Last updated: 22 January 2016

ADDITIONAL REQUIREMENTS SPECIFIC TO MEMBER'S CURRENT ROLE ARE OUTLINED BELOW

Administrative Tasks for Tactical Crime Squad	Details	Location
General Public Enquiry Desk	Walk-ins with questions regarding gun licensing, Escort/Piloting permits & requests, Fines, Missing Persons Reports, Public reporting/witness statements	Enquiry Office
Reporting	Call-Out Reports / Case Reports / Referral reports to other agencies (Child Protection/Social Workers/Domestic Violence etc)	Operational Office-based
Investigations	Phone calls, file reviews, evidence review, internet searches, gathering of information, presenting evidence to crews,	
Intel Files	Troll through files to find drug leads/cases for operational guys to execute. Research, investigate & verify intel facts, mapping areas of suspected activity, write up facts report/briefings to be presented to JP for execution. Logistical planning of covert operations for operational crew.	
Compiling Search & Arrest Warrants	Research & Preparations - Lengthy task and requires a lot of typing.	
Domestic Violence Order Documents to be served on people	Research / Preparation of documents to take out, eg. Outstanding DV orders.	
	Tedious, time consuming task, trying to locate people to be able to serve document on them - if they can be found between being away or at work.	Operational Physical task out in public / police car
Community Education Programs	Logistics/Planning of school visits, community open days	Office-based + community locations & schools
Suspect Interviews	Reports / Documents / Forms / Admission paperwork for Watch House	Operational Office-based

Officers may be required to rotate through:

- Tactical Crime Squad
- Watch house
- Beat patrol
- Communications rooms
- Enquiry office
- Court orderly duties

where one or more of these is attached to the station.

Officers need to be prepared to:

- undertake a mentoring role to junior staff;
- perform duties in varying and diverse locations throughout Queensland;
- perform shift work;
- face socialisation, cultural, organisational and management issues;
- deal with public perceptions of police and policing;
- attend traumatic incidents (e.g. accident, fatality, and child abuse situation); and
- perform duties in varying work conditions.